

Below is a testimonial sent to Jeffrey Fertak, Sales Support Supervisor at Waukesha-Pearce Industries (WPI), from a major operator of midstream energy infrastructure and logistics assets that provides fuel distribution services.

“...top-level support in supplying Ariel...”

Jeff,

You have been one of the most valuable service assets in 2024. Your support in cleaning up our Material masters and the top-level support in supplying Ariel and other critical manufacturers are critical to our future success.

You have assisted with updating over 5,000 Material masters, which is leading to more efficient and successful auto sourcing. Even more impressive, you had to do it twice, since I could not complete the updates the first time.

I can't thank you enough, but please forward this to your direct leadership team.

Thank you!

Below is a testimonial from a major operator of pipelines, storage facilities, and power-generation plants that support life in Canada, the U.S., and Mexico, sent to the Director of Engineering Services at Waukesha-Pearce Industries (WPI).

“...ongoing issues with our Waukesha APU...”

Gentlemen,

I am sharing my appreciation for the outstanding customer service and support from Adrian Santillan and Tommy Heinsohn. We have been having ongoing issues with our Waukesha APU, and Tommy and Adrian have been tremendously helpful with resolving our issues. Tommy was even on vacation, I think, or at least out of the office, and assisted Adrian, who was in the office. It's rare these days to get such helpful support and almost immediate responses while we were troubleshooting our engine. I just felt it needed to be recognized.

Thank you from a satisfied customer,
